



Tulligmore Equestrian Centre

Horse Riding Lessons terms of business.

Lessons

1. Our Lessons operate every week with the exception of bank Holidays, Christmas holidays and a week in August.
2. We ride all year-round regardless of the weather, as both indoor and outdoor arenas are available. Please wear suitable clothing depending on weather conditions.
3. Bookings for lessons are taken as a continuous rolling booking unless informed otherwise by the customer. If you do not wish to take part in weekly lessons, please notify the receptionist at the time of booking and as alternative time slot for one-off customers will be offered to you.
4. If you wish to cancel your place in the lessons, please give at least one week's notice.

Missed Lessons

1. All missed lessons must be paid for, including sick days if notice is under 48 hours.
2. If you are unable to attend your lesson for any reason, please notify the centre giving at least 48 hours' notice. This will save a horse from being tacked up for you for no reason.
3. You can send a text anytime to the Centre mobile phone number 086 8557744.
4. If you miss two lessons without payment, your place will be cancelled and your place will be offered to someone from the waiting list. You will return to the waiting list at entry date of missed lessons.
5. If there are outstanding monies owed when you leave, your name and the amount owed will be included on a database. If your return to the Centre in the future, we will seek the payment for any outstanding monies from this database.

Fees

1. A schedule of fees is on our public notice board. Any changes to the fees that we charge will be notified to customers by text message and posted to social media.
2. Payment must be made before the lesson.
3. Payment is made via Dropbox in named envelope weekly or biweekly.

New Bookings

1. Please contact Norma on 086 8557744 via text or WhatsApp to arrange a booking. Alternatively drop in and make an enquiry in person. All other enquiries please email Centre on info@tulligmoreequestrian.com where we will endeavour to respond to you during working hours in a reasonable timeframe. Messages other than bookings and cancellations will not be responded to on the work mobile number.
2. Lessons are available to children aged five years and over. Proof of age is required at time of booking.
3. All new customers must complete an application / waiver form (and attend an assessment lesson if application states

rider are not beginners to assess which lesson is suitable) before attending their first lesson. Children under 18 years must be accompanied by a parent / guardian.

Holidays.

1. To accommodate customers taking holidays and other personal events, a customer can hold their place by notifying the Centre two weeks in advance, the Centre will hold a place with no charge for 2 weeks, any additional lesson missed a holding fee of €15 per missed lesson is charged. This is limited to a maximum of 4 lessons in a 12-month.

Safety Guidelines

1. For your comfort and safety, it is required to wear a helmet that meets current safety regulations. The Centre can provide a helmet if required. If you are wearing your own helmet, it must comply with current safety standards and you are responsible for ensuring this.
2. Suitable footwear must be worn to all horse riding lessons; footwear must have a smooth sole and a defined heel of $\frac{1}{4}$ - $\frac{1}{2}$ "; shoes with buckles, platform or ribbed shoes, high heels or runners will not be permitted. The Centre can provide riding boots if required.
3. Body protectors are not provided by the Centre but are strongly recommended. If you provide your own body protector, you are responsible for ensuring that it meets current safety regulations and that it is fitted correctly.
4. Long trousers must be worn at all time, wearing of shorts, short trousers or skirts / dresses is not permitted.
5. Wearing of any jewellery is not permitted.
6. Use of mobile phones in the viewing area to record or take photographs is not permitted. Permission to take individual photos of own child must be obtained. No group lessons are permitted to be recorded. Riders are not permitted to use mobile phone or take footage while riding.
7. Personal injury insurance is strongly recommended.
8. In the interest of Child Protection, taking of videos or photographs is strictly prohibited.
9. Bullying of any nature is not tolerated and any person involved will lose their place.
10. To maintain a high standard of horse welfare, it is necessary for us to impose an upper weight restriction on riders. Please contact the yard manager regarding our weight restriction.

Please note that Tulligmore Equestrian reserve the right to refuse service if it is believed that there are concerns that could affect the welfare of staff, horses or other clients of the Centre.

Tulligmore Equestrian has the right to also refuse a rider if they feel they are not safe to ride at the Centre for whatever reason. The manager on duty is responsible for making this decision. I agree to the terms and conditions set out above.

Signature: _____ Date: _____